



Here is all the information you need about downloading the Ethekwini Municipal App and its features:

How to Download the Ethekwini Municipal App

You can download the Ethekwini Municipal App from the following platforms:

- [Google Play Store](#): Search for "eThekwini Mobile App" and click on the download button
- [Apple App Store](#): Search for "eThekwini Municipality App" and click on the download button

Features of the Ethekwini Municipal App

The Ethekwini Municipal App offers a range of services designed to make life easier for us as residents:

- **Access to Municipal Bills:** View, download, and pay your municipal bills directly from the app
- **Upload Meter Readings:** Easily upload your water and electricity meter readings
- **Log Faults:** Report any faults or issues in your area, such as potholes or broken streetlights
- **Loadshedding Schedule:** Stay updated with the latest loadshedding schedules
- **Emergency Contacts:** Access important emergency contact numbers
- **Public Services Map:** Find public services and facilities near you
- **News and Alerts:** Receive news, traffic alerts, and updates from the municipality
- **Sizakala Customer Services Centers:** Access information about customer service centers
- **Bus and Water Tanker Schedules:** Check schedules for buses and water tankers

Tips for Using the Ethekwini Municipal App

- **Linking** your App to Eservices will be provided in the Guide How to Link your Eservices Account
- **Enable Notifications:** Make sure to enable notifications to receive real-time updates and alerts.
- **Regularly Check for Updates:** Keep the app updated to access the latest features and improvements.
- **Explore All Features:** Take some time to explore all the features of the app to make the most out of it.
- **Use the Public Services Map:** Utilize the map feature to find nearby public services and facilities.

If you are logging Faults, please post them into the Community WhatsApp Group so that we can assist track and escalate.