

## HOW TO LOG A WATER FAULT WITH ETHEKWINI MUNICIPALITY



To log a water fault with eThekwini Municipality, you have several options:

1. **Call the Water Services Helpline:** You can report water defects by calling the Water Services Helpline at **080 13 13 013** or toll-free at **080 311 1111**
2. **Use WhatsApp:** You can also report water problems using WhatsApp at **0731483477**.
3. **Email:** Send an email to [[eservices@durban.gov.za](mailto:eservices@durban.gov.za)] to report any water issues
4. **Online Reporting:** You can report an issue online via the eThekwini Municipality website or mobile app
5. **Visit the Municipality Office:** You can visit the City Hall at **263 Dr Pixley Ka Seme St, Durban 4000**
6. Please visit <https://www.durban.gov.za/pages/residents/water-and-sanitation-services> for Services related to Water & Sanitation

When reporting a fault, always ask for a reference number and share it with our community group to keep everyone informed.

Report a Water Leak	Report a Water Outage	Claim Water Loss Insurance
Click <a href="#">Here</a>	Click <a href="#">Here</a>	Click <a href="#">Here</a>